

Hemingford Residents:

If you have a Utility Service Emergency please call the Village office during regular business hours: Monday – Friday 8-5. 308-487-3465. The office staff will dispatch the Utility Crew as soon as possible.

If you have a Utility Service Emergency between 5pm and 8am Monday Through Friday, weekends or holidays, please call the Box Butte County Sherriff's department at 308-762-6464. This will be the fastest way to get help to you.

When a resident calls the Sherriff's office, the sheriff's office contacts the on-call personnel.

The on-call personnel will contact the Utility Supervisor

If needed the Utility Supervisor will contact extra crew as needed

The Utility Supervisor will notify, the Village Administrator who will contact the Village Board members, if warranted, will do a public notice.

A couple of examples of a utility emergency:

If your electric power has been disrupted for longer than a few minutes and was not contacted by the office that there was a scheduled outage.

If you have water flooding in house and or yard and water needs to be turned off at the curb